

HARMONEY
RELEASE 2020-09-19



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RELEASE NOTES

NEWS!

After a tough spring, which has meant big changes for us - just like for many of you - we now feel ready to take on the autumn and deliver lots of value for your business. During the summer, we have, as previously communicated, gained new strong owners in Total Specific Solutions. An ownership that will mean great opportunities for us to continue to develop our offering and improve our service even more. Another consequence of the new ownership is that we will soon change the name of the company together with the launch of a new brand. We will return with more information about what that means, keep your eyes open.

As usual, our talented employees have worked hard during the spring and summer. Together with our customer Hööks, we have launched a large project where Hööks can now use Voyado as a CRM system. Harmony is now fully integrated with Voyado's discount functionality. If you are interested in hearing more about Voyado, just give us a call.

Last but not least, we would like to take this opportunity to present Martin Tolfvesgård, our new colleague starting on September 15. Martin has years of experience in finance and comes from the customer side, where he was both a user and responsible for Harmony. Martin will be part of our Customer Development Team, where he will mainly focus on helping and guiding you customers in financial matters.

INFORMATION

This document describes what changes are being introduced in Harmony at the release on September 19, 2020.

We also planned the following release windows this autumn.

Upcoming Release Windows:

- October 6
- October 20
- November 3

Please read more and subscribe to our release information here:

<https://pulsen.se/retail/losningar/harmony/release.html>

Dashboard Harmony (Documentation, links etc)

<https://harmony.pulsen.se/>

TITLE**POSSIBILITY TO HAVE A NEW "PASSIVE STATUS"
WHICH ONLY AFFECTS NEW ORDERS (Add-on)****DESCRIPTION**

We have developed a functionality for a new status code in item detail level (SKU) -
-> "Stop oversell".

The new status code has the same functionality as "Cancel order if no availability",
but it is only valid for new order lines which are registered after the status is set.
Order lines which are registered will stay and be waiting for stock availability, from
for example incoming returns.

The functionality is an add on, which can be activated for you. Please contact
Pulsen if you are interested.

TITLE**ADJUSTMENT IN THE CUSTOMER SEGMENTATION
ROUTINE (Add-on)****DESCRIPTION**

We have adjusted the customer segmentation routine, PXX0305. It is now possible to control the invoice interval and delay of relocation via parameters.

The functionality is an add on, which can be activated for you. Please contact PULSEN if you are interested.

TITLE

**VALIDATION OF ORDERS IN THE ORDER BATCH
(Included)**

DESCRIPTION

We have developed a job for validation of orders in your order batches. The job validates that all orders, that will be processed in the order batch, are okay to process.

Many of those controls are input validations that should have been made already when the order is registered. We have anyway developed this job to avoid unnecessary stops in the order batches, that we today have experience of.

For the moment, the following validations are made:

- That the delivery method is active in the actual sales channel.
- That the service of the delivery method is active in the actual sales channel.
- That account number exists for the invoice types and invoice methods for all orders.

We will continue to add more validations.

If an order is not ok to be processed, the order is removed from the order batch and a signal is created. This kind of signals is shown under "Customer" and start with "VAL3100".

See example:

<input type="checkbox"/>	VAL3100	0100376849	Delivery method service not valid for sc and order 501, 0100376849	501	2020-08-20	2020-08-20 10:52:...
<input type="checkbox"/>	VAL3100	0100382612	Account no is not existing for invoice type and invoice method. Sc and Order 501, 0100382612	501	2020-08-20	2020-08-20 11:17:...
<input type="checkbox"/>	VAL3100	0100387868	Delivery method not valid for sc and order 501, 0100387868	501	2020-08-20	2020-08-20 10:38:...

TITLE**DELIVERY ADDRESS IN THE ORDER CONFIRMATION
(Included)****DESCRIPTION**

It is now possible to show temporary delivery address or delivery address together with the original address in the order confirmation, which is created in Harmony.

Please see more in the help, in Harmony.

TITLE**LINK MOBILITY UPDATE (Included)****DESCRIPTION**

Harmony is using the product Link Mobility for generating and sending sms-messages (text messages). This product requires an update of TLS to 1.2 latest at 15.11.2020, see below:

"From the November 15, 2020 LINK Mobility will require TLS 1.2 for all HTTPS connections.

LINK will discontinue to support for TLS 1.0 and 1.1. Versions 1.0 and 1.1 of TLS are older protocols that have been deprecated and are considered as security risks in the Internet community."

This update is now performed in Harmony.

TITLE**PASSWORD ADJUSTMENT FOR THE CASH'S OFFLINE SOLUTION (Included)****DESCRIPTION**

An adjustment has been made after we discovered problems with the new GDPR-secured password functionality in the Harmony store module, in offline mode.

Each company will now have its own password that all users will use in offline mode.

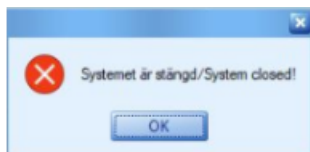
We will contact each company before the release and assign new passwords.

TITLE

ADJUSTED A ISSUE TELLING USERS THAT THE SYSTEM WAS CLOSED (Included)

DESCRIPTION

We have fixed an issue where some companies were affected by the fact that all users have been given an information pop up regarding the system being closed.



This is now fixed by clearing the cash memory.

TITLE

CHANGES IN HARMONEY WMS (Handheld – Version 26)

We will release a new, non-mandatory, version of the PDA in conjunction with this release.

That version includes an update of the scanner functionality in the PDA.

More information about this is provided separately.

TITLE**MINOR ADJUSTMENTS FROM RELEASE WINDOWS****INFORMATION**

Changelog is published on a regular basis at each release window carried out under the link below:

<https://pulsen.se/retail/losningar/harmony/release/release/2019-03-25-release-notes---release-windows.html>

ADDITIONS ADDED TO THE RELEASE**TITLE****KLARNA V3 – FUNCTIONALITY FOR EXCHANGE ORDERS (Included)****DESCRIPTION**

Some customers have requested functionality for exchange orders in the new solution with Klarna. As it is solved today, returns and new purchases are handled separately from each other.

According to Klarna, there is currently no good way to handle exchange orders via Klarna.

However, we have built functionality internally into Harmony to handle this. The solution is that Harmony "holds" on the credit that is created when the exchange return is registered. Harmony will therefore not notify returns of the type "Exchange" to Klarna. When the exchange order is registered, the credit from the original invoice (the one on which the return was made) is linked to the exchange order. The exchange order is delivered to the customer without the customer receiving a new invoice. The invoice for the change goes to 0 because the deduction from the original invoice is used. If the customer switches to a cheaper item, Harmony will initiate a write-down to Klarna for the difference after the exchange order has been delivered.

Consequences:

- The original invoice in Klarna is NOT updated with a return being registered.
- The exchange order is NOT notified to Klarna, so there will be no new invoice in Klarna for the exchange delivery.
- The exchange order can NOT be booked at a higher value than the value of what was returned.
- If a return is booked against the exchange invoice, this is sent to Klarna as a return against the original invoice.